



The Wiresoft 14 Day “Try & Buy” or 30 Day Money Back Guarantee

Wiresoft understands the only way our customers can adequately evaluate our products and services is to try them out. We have two programs available. One is to purchase a unit and receive a 30 day “no questions asked” money back guarantee. The second option is to select our 14 day “Try & Buy” program and pay nothing.

Money Back Guarantee - How it works:

Place an order with Wiresoft and provide us with a credit card number (VISA or MasterCard), shipping address, and contact phone number. Wiresoft will ship the unit to the customer and also provide an invoice clearly stating the 30 day money back guarantee terms. The 30 day period begins 7 days after the unit arrives as tracked by UPS Tracking Services or when the unit is registered with Wiresoft, which ever occurs first.

If the customer decides to return the unit, it must be received by Wiresoft within 10 days after the 30 day period ends, with all parts included and in its original packaging. Then, a refund or credit will be issued to the customer. The customer is responsible only for the return shipping costs, which must include insurance on the unit for the price paid by the customer.

14 Day “Try & Buy” - How it works:

There is a form attached to this explanation letter that covers the Try & Buy” program. It works very simply. The customer fills out the form and faxes it to Wiresoft. Please note that we accept only VISA or MasterCard. Upon receipt, Wiresoft will ship a unit to the customer. The 14 day period begins 7 days after the unit arrives as tracked by UPS Tracking Services or when the unit is registered with Wiresoft, which ever occurs first.

If the customer decides to return the unit, it must be received by Wiresoft within 10 days after the 14 day period ends, with all parts included and in its original packaging. The customer is responsible only for the return shipping costs, which must include insurance on the unit for the price paid by the customer. Assuming a safe return as described, no charges will be made against the credit card provided by the customer.



1-877-936-9829